

# International Post Charges Easy Guide

A summary of charges for frequently used services

As at 7 October 2013

## Handy hints on sending overseas

When sending items overseas, please use the following checklist to help ensure fast and safe delivery of your item.

### Is your item safe to mail?

Some items are considered dangerous, and are prohibited or restricted, such as aerosols, flammables etc. Please ensure that your items are safe to send.

### Can you send your item to your selected destination?

Country specific regulations define what you can send and how you can send it. Please ensure that you check if the contents of your item are acceptable in your destination country.

### Is your item packed securely?

Use our Packaging Guidelines available in-store to help ensure that fragile or dangerous items travel safely.

### Is your item addressed correctly?

Correct addressing and the inclusion of a postcode will help ensure your item reaches its destination on time. Always include a return address on your item.

### Does your item contain valuables?

Different countries have different rules about valuable items in the mail. Check to make sure your valuables are sent correctly to ensure safe delivery. We strongly recommend taking out extra cover on your valuable items. Some countries will only accept valuable items if they are insured.

**If you require further information, please refer to [auspost.com/internationalpost](http://auspost.com/internationalpost) or ask for assistance at the counter.**

### Aviation security

Under international mail security requirements, Australia Post customers are required to provide identification when lodging international mail. No identification check is required when sending Express Courier International and Express Post International items. Consequently:

- All items weighing over 500g, except Express Courier International prepaid products, must be lodged at an Australia Post retail outlet counter.
- Express Courier International and Express Post International prepaid products may be posted in a yellow street posting box.

Any item which is not lodged correctly, or which does not have the required customs form attached will be returned to sender, or incur delivery delays.

### A complete range of customs forms:

You need to select the right consignment note for your item.

#### Express Courier International CN23

Used with:

- Express Courier International letters and merchandise

#### Express Post International CN23

Used with:

- Express Post International Parcel items only

#### Pack and Track International CN22

Used with:

- Items up to and including 2kg
- Value under \$500

#### Registered Post International CN23

Used with:

- Registered Post International parcel items only

#### Airmail CN22

Used with:

- Items up to and including 2kg
- Value under \$500

#### Airmail CP72

Used with:





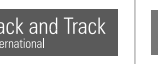



- Items over 2kg
- Value over \$500

#### Airmail CP74

Used with:

- Insured items only

## Choose the service that best suits your needs

International									
Speed*	1 - 2 days	✓							
	2 - 4 days		✓						
	3 - 7 days			✓	✓				
	3 - 10 days					✓	✓	✓	
	2 - 3 months								✓
Features	Compensation						Up to \$100		
	Extra Cover**	Up to \$5,000	Up to \$5,000	Up to \$5,000				Up to \$5,000	Up to \$5,000
	Signature on Delivery*		✓	✓			✓	Available with Extra Cover	
	Online Tracking†	End-to-end	End-to-end	Limited Tracking		Limited Tracking			
	Weight Limit‡	0 - 10kg	0 - 20kg	2 - 20kg	0 - 500g	0 - 2kg	0 - 2kg	0 - 20kg	0 - 20kg
Pre-paid packaging	Not available	500g, 1kg envelopes 500g, 1kg, 2kg, 3kg satchels, 5kg, 10kg, 20kg boxes	2kg, 3kg satchels 5kg, 10kg, 20kg boxes	C5 envelope B4 envelope	1kg satchels for US, UK, NZ	500g padded bag 1kg padded bag	Not available	Not available	

\*Only to certain countries. #Standard delivery times between metropolitan areas of major cities and excludes time in customs if applicable. May be subject to delay due to causes outside of Australia Post's control. \*Available in limited stores. Please refer to [auspost.com.au/internationalpost](http://auspost.com.au/internationalpost) for further details. †Subject to designated countries. \*\*Insurance restrictions can vary depending on country. ‡Weight restrictions can vary depending on country.

### Extra Cover

Available for Express Courier International and, for some countries, letters and parcels.

Extra Cover value: Limit \$5,000  
 Fee: **\$9.60** for the first \$100 or part thereof, plus **\$2.50** for every additional \$100 or part thereof, up to \$5,000 (in some countries a limit lower than \$5,000 applies).

### Delivery confirmation

Fee: **\$3.85** per article plus postage (Available with Registered Post, Extra Cover and for some countries, parcels).

### Demurrage

Fee: **\$4.80** per item for each 24 hours over 96 hours (GST inclusive), for commercial articles stored at gateway mail facilities only.

### Note

- Unless indicated otherwise, international post charges are GST free.
- If you wish to use domestic stamps on international mail, then you are required to affix postage at 10% above the rate shown in this guide.

## Air Mail / Postcards / Greeting cards

Postcards (non prepaid).

Greeting Cards must be enclosed in a sealed small letter envelope and endorsed CARD ONLY.

Weight	New Zealand	Asia Pacific	Rest of the world
Up to 50g	<b>\$1.75</b>	<b>\$1.85</b>	<b>\$2.60</b>
Over 50g up to 250g	<b>\$4.50</b>	<b>\$4.65</b>	<b>\$6.45</b>
Over 250g up to 500g	<b>\$9.75</b>	<b>\$11.15</b>	<b>\$15.50</b>
Only during November and December seasonal greeting cards <b>up to 20g</b> , enclosed in a sealed small letter size envelope and endorsed CARD ONLY	<b>\$1.70</b>	<b>\$1.80</b>	<b>\$2.55</b>

Letters include postcards / greeting cards. Letter sizes listed on page 8 apply to international mail as well.

No customs form required for letters and documents. Use CN22 for contents value up to \$500 and CP72 for over \$500.

## Aerogrammes

Single aerogramme to any destination	<b>\$2.20</b>
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## Prepaid Air Mail envelopes

For letters, documents and postcards to any destination.

Envelopes size (mm)	Maximum		Charge per article	Charge per pack of 10	
	Weight (g)	Thickness (mm)		single pack	5+ packs
DL (110 x 220)	50	5	<b>\$2.90</b>	<b>\$27.55</b>	<b>\$26.10</b>
C4 (324 x 229)	250	20	<b>\$7.90</b>	<b>\$75.05</b>	<b>\$71.10</b>

No customs form required for letters and documents. Use CN22 for contents value up to \$500 and CP72 for over \$500.

## Parcels up to 20kg (including articles larger than large letters)

International parcel zones to major destinations (The correct Air Mail or Sea Mail sticker must be attached to the address side of each article).

Weight	Zone 1 \$	Zone 2 \$	Zone 3 \$	Zone 4 \$	Zone 5 \$	Zone 6 \$	Zone 7 \$	Zone 8 \$
<b>Air</b>								
Up to 500g	<b>10.55</b>	<b>12.25</b>	<b>12.80</b>	<b>14.10</b>	<b>13.40</b>	<b>18.20</b>	<b>20.20</b>	<b>21.45</b>
Over 500g up to 1kg	<b>21.15</b>	<b>25.30</b>	<b>26.50</b>	<b>29.70</b>	<b>27.60</b>	<b>39.10</b>	<b>43.40</b>	<b>46.05</b>
Over 1kg up to 1.5kg	<b>29.55</b>	<b>35.95</b>	<b>37.60</b>	<b>42.55</b>	<b>39.15</b>	<b>56.55</b>	<b>62.70</b>	<b>66.55</b>
Over 1.5kg up to 2kg	<b>39.05</b>	<b>47.80</b>	<b>49.95</b>	<b>56.90</b>	<b>52.10</b>	<b>75.90</b>	<b>84.20</b>	<b>89.30</b>
Extra 500g or part thereof	<b>4.70</b>	<b>5.60</b>	<b>5.90</b>	<b>7.85</b>	<b>6.10</b>	<b>9.90</b>	<b>10.75</b>	<b>11.20</b>
<b>Sea</b>								
Up to 500g	-	-	-	<b>10.50</b>	-	<b>10.80</b>	<b>11.50</b>	<b>12.00</b>
Over 500g up to 1kg	-	-	-	<b>19.90</b>	-	<b>20.45</b>	<b>21.70</b>	<b>22.75</b>
Over 1kg up to 1.5kg	-	-	-	<b>29.30</b>	-	<b>30.15</b>	<b>32.00</b>	<b>33.40</b>
Over 1.5kg up to 2kg	-	-	-	<b>40.60</b>	-	<b>41.80</b>	<b>44.30</b>	<b>46.30</b>
Extra 500g or part thereof	-	-	-	<b>4.60</b>	-	<b>4.60</b>	<b>4.95</b>	<b>5.15</b>

## Registered Post International – Prepaid envelopes – documents

Envelope size (mm)	Maximum weight	Charge per article \$	Charge per pack of 10 \$	
			single pack	5+ packs
130 x 240 – to enclose a DL envelope	500g	<b>14.40</b>	<b>136.80</b>	<b>129.60</b>
250 x 353 – B4	500g	<b>22.10</b>	<b>209.95</b>	<b>198.90</b>

Only for letters and documents. Compensation up to \$100 is available.

## Registered Post International – Prepaid padded bags – merchandise

Registered Post International is an added security service for letters and merchandise up to 2kg to almost any address in the world.

Size (mm)	Maximum weight	Zone 1 \$	Zone 2 \$	Zone 3 \$	Zone 4 \$	Zone 5 \$	Zone 6 \$	Zone 7 \$	Zone 8 \$
Small 340 x 240	Up to 500g	<b>16.55</b>	<b>18.25</b>	<b>18.80</b>	<b>20.10</b>	<b>19.40</b>	<b>24.20</b>	<b>26.20</b>	<b>27.45</b>
Medium 380 x 265	Up to 1kg	<b>27.15</b>	<b>31.30</b>	<b>32.50</b>	<b>35.70</b>	<b>33.60</b>	<b>45.10</b>	<b>49.40</b>	<b>52.05</b>

Compensation up to \$100 is available.

## Registered Post International – Prepaid padded bags – merchandise per item per pack of 5

Size (mm)	Maximum weight	Zone 1 \$	Zone 2 \$	Zone 3 \$	Zone 4 \$	Zone 5 \$	Zone 6 \$	Zone 7 \$	Zone 8 \$
Small 340 x 240	Up to 500g	<b>15.75</b>	<b>17.35</b>	<b>17.90</b>	<b>19.10</b>	<b>18.45</b>	<b>23.00</b>	<b>24.90</b>	<b>26.10</b>
Medium 380 x 265	Up to 1kg	<b>25.80</b>	<b>29.75</b>	<b>30.90</b>	<b>33.95</b>	<b>31.95</b>	<b>42.85</b>	<b>46.95</b>	<b>49.45</b>

## Registered Post International – Parcels up to 2kg (including articles larger than large letters) – merchandise

Weight	Zone 1 \$	Zone 2 \$	Zone 3 \$	Zone 4 \$	Zone 5 \$	Zone 6 \$	Zone 7 \$	Zone 8 \$
Up to 500g	<b>16.55</b>	<b>18.25</b>	<b>18.80</b>	<b>20.10</b>	<b>19.40</b>	<b>24.20</b>	<b>26.20</b>	<b>27.45</b>
Over 500g up to 1kg	<b>27.15</b>	<b>31.30</b>	<b>32.50</b>	<b>35.70</b>	<b>33.60</b>	<b>45.10</b>	<b>49.40</b>	<b>52.05</b>
Over 1kg up to 1.5kg	<b>35.55</b>	<b>41.95</b>	<b>43.60</b>	<b>48.55</b>	<b>45.15</b>	<b>62.55</b>	<b>68.70</b>	<b>72.55</b>
Over 1.5kg up to 2kg	<b>45.05</b>	<b>53.80</b>	<b>55.95</b>	<b>62.90</b>	<b>58.10</b>	<b>81.90</b>	<b>90.20</b>	<b>95.30</b>

For Registered parcels, use Registered Consignment Note and attach a commercial invoice if goods are for sale.

### Express Courier International – Prepaid products

Size (mm)	Maximum weight	Zone 1 \$	Zone 2 \$	Zone 3 \$	Zone 4 \$	Zone 5 \$	Zone 6 \$	Zone 7 \$	Zone 8 \$
<b>Documents</b>									
<b>Envelopes</b>									
Small – 390 x 290	Up to 500g	42.80	43.90	45.35	48.65	47.00	54.10	56.50	59.50
Large – 368 x 258 x 380	Up to 1kg	49.25	53.35	55.10	60.15	57.00	66.00	68.85	72.40
<b>Merchandise</b>									
<b>Satchels</b>									
Small – 355 x 235	Up to 500g	50.20	51.30	52.75	56.05	54.40	61.50	63.90	66.90
Medium – 390 x 285	Up to 1kg	56.65	60.75	62.50	67.55	64.40	73.40	76.25	79.80
Large – 405 x 340	Up to 2kg	65.85	71.75	73.80	81.20	76.10	92.25	95.85	100.30
Extra Large – 490 x 380	Up to 3kg	76.10	87.50	89.95	101.10	92.75	113.90	118.30	123.85
<b>Boxes</b>									
Small – 440 x 145 x 310	Up to 5kg	97.65	113.70	116.90	134.65	120.55	160.30	166.50	174.30
Medium – 410 x 265 x 300	Up to 10kg	139.85	172.05	186.00	211.80	191.60	246.65	259.95	274.60
Large – 500 x 350 x 440	Up to 20kg	239.40	305.85	330.60	386.25	340.55	452.00	476.40	503.30

### Express Courier International – Prepaid products (Per item per pack of 5)

Size (mm)	Maximum weight	Zone 1 \$	Zone 2 \$	Zone 3 \$	Zone 4 \$	Zone 5 \$	Zone 6 \$	Zone 7 \$	Zone 8 \$
<b>Documents</b>									
<b>Envelopes</b>									
Small – 390 x 290	Up to 500g	40.70	41.75	43.10	46.25	44.65	51.40	53.70	56.55
Large – 368 x 258 x 380	Up to 1kg	46.80	50.70	52.35	57.15	54.15	62.70	65.45	68.80
<b>Merchandise</b>									
<b>Satchels</b>									
Small – 355 x 235	Up to 500g	47.70	48.75	50.15	53.25	51.70	58.45	60.75	63.60
Medium – 390 x 285	Up to 1kg	53.85	57.75	59.40	64.20	61.20	69.75	72.45	75.85
Large – 405 x 340	Up to 2kg	62.60	68.20	70.15	77.15	72.30	87.65	91.10	95.30
Extra Large – 490 x 380	Up to 3kg	72.30	83.15	85.50	96.05	88.15	108.25	112.40	117.70
<b>Boxes</b>									
Small – 440 x 145 x 310	Up to 5kg	92.80	108.05	111.10	127.95	114.55	152.30	158.20	165.60
Medium – 410 x 265 x 300	Up to 10kg	132.90	163.45	176.70	201.25	182.05	234.35	247.00	260.90
Large – 500 x 350 x 440	Up to 20kg	227.45	290.60	314.10	366.95	323.55	429.40	452.60	478.15

### Express Courier International

Weight	Zone 1 \$	Zone 2 \$	Zone 3 \$	Zone 4 \$	Zone 5 \$	Zone 6 \$	Zone 7 \$	Zone 8 \$
<b>Documents</b>								
Up to 500g	42.80	43.90	45.35	48.65	47.00	54.10	56.50	59.50
Up to 1kg	49.25	53.35	55.10	60.15	57.00	66.00	68.85	72.40
Up to 2kg	58.45	64.35	66.40	73.80	68.70	84.85	88.45	92.90
Up to 3kg	68.70	80.10	82.55	93.70	85.35	106.50	110.90	116.45
Up to 5kg	90.25	106.30	109.50	127.25	113.15	152.90	159.10	166.90
Up to 7.5kg	111.80	138.00	142.45	168.95	144.70	197.40	203.70	214.30
Up to 10kg	132.45	164.65	178.60	204.40	184.20	239.25	252.55	267.20
Up to 12.5kg	157.35	198.10	214.75	248.00	221.45	290.55	306.65	324.40
Up to 15kg	182.25	231.55	250.90	291.65	258.65	341.90	360.80	381.55
Up to 17.5kg	207.15	265.00	287.05	335.25	295.90	393.25	414.90	438.70
Up to 20kg	232.00	298.45	323.20	378.85	333.15	444.60	469.00	495.90
<b>Merchandise</b>								
Up to 500g	50.20	51.30	52.75	56.05	54.40	61.50	63.90	66.90
Up to 1kg	56.65	60.75	62.50	67.55	64.40	73.40	76.25	79.80
Up to 2kg	65.85	71.75	73.80	81.20	76.10	92.25	95.85	100.30
Up to 3kg	76.10	87.50	89.95	101.10	92.75	113.90	118.30	123.85
Up to 5kg	97.65	113.70	116.90	134.65	120.55	160.30	166.50	174.30
Up to 7.5kg	119.20	145.40	149.85	176.35	152.10	204.80	211.10	221.70
Up to 10kg	139.85	172.05	186.00	211.80	191.60	246.65	259.95	274.60
Up to 12.5kg	164.75	205.50	222.15	255.40	228.85	297.95	314.05	331.80
Up to 15kg	189.65	238.95	258.30	299.05	266.05	349.30	368.20	388.95
Up to 17.5kg	214.55	272.40	294.45	342.65	303.30	400.65	422.30	446.10
Up to 20kg	239.40	305.85	330.60	386.25	340.55	452.00	476.40	503.30

### Pack and Track International – articles up to 2kg

Weight	Zone 1 \$	Zone 2 \$	Zone 3 \$	Zone 4 \$	Zone 5 \$	Zone 6 \$	Zone 7 \$	Zone 8 \$
Up to 500g	16.55	18.25	18.80	20.10	-	24.20	-	27.45
Over 500g up to 1kg	27.15	31.30	32.50	35.70	-	45.10	-	52.05
Over 1kg up to 1.5kg	35.55	41.95	43.60	48.55	-	62.55	-	72.55
Over 1.5kg up to 2kg	45.05	53.80	55.95	62.90	-	81.90	-	95.30

Pack and Track International is available to select destinations, refer to [auspost.com.au/international](https://auspost.com.au/international)

Pack and Track International Consignment Note required and attach a commercial invoice if goods are for sale.

### Pack and Track International – Prepaid satchel

Size (mm)	Maximum weight	New Zealand \$		United States \$		United Kingdom \$	
		Single	Per item per pack of 5	Single	Per item per pack of 5	Single	Per item per pack of 5
390 x 285	up to 1kg	27.15	25.80	35.70	33.95	45.10	42.85

## Express Post International – Prepaid envelopes

For letters and documents only to any destination.

Envelope size (mm)	Maximum		Charge per article \$	Charge per pack of 10 \$	
	weight	thickness (mm)		single pack	10+ packs
C5 (162 x 229)	500g	20	15.35	146.00	138.50
B4 (353 x 250)	500g	20	22.95	218.50	207.00

No customs form required. Must sign declaration on envelope.

## Express Post International – Parcels up to 20kg (including articles larger than large letters)

International parcel zones to major destinations (The correct Air Mail or Sea Mail sticker must be attached to the address side of each article.

Size (mm)	Zone 1 \$	Zone 2 \$	Zone 3 \$	Zone 4 \$	Zone 5 \$	Zone 6 \$	Zone 7 \$	Zone 8 \$
Up to 2kg	46.05	54.80	56.95	63.90	59.10	82.90	91.20	96.30
Extra 500g or part thereof	4.70	5.60	5.90	7.85	6.10	9.90	10.75	11.20

For Express Post International, use EPI Consignment Note and attach a commercial invoice if goods are for sale.

## Express Post International – Prepaid products

Size (mm)	Maximum weight	Zone 1 \$	Zone 2 \$	Zone 3 \$	Zone 4 \$	Zone 5 \$	Zone 6 \$	Zone 7 \$	Zone 8 \$
<b>Merchandise</b>									
<b>Satchels</b>									
Large – 405 x 340	Up to 2kg	46.05	54.80	56.95	63.90	59.10	82.90	91.20	96.30
Extra Large – 490 x 380	Up to 3kg	55.45	66.00	68.75	79.60	71.30	102.70	112.70	118.70
<b>Boxes</b>									
Small – 440 x 135 x 310	Up to 5kg	74.25	88.40	92.35	111.00	95.70	142.30	155.70	163.50
Medium – 410 x 265 x 300	Up to 10kg	121.25	144.40	151.35	189.50	156.70	241.30	263.20	275.50
Large – 500 x 350 x 440	Up to 20kg	215.25	256.40	269.35	346.50	278.70	439.30	478.20	499.50

## Express Post International – Prepaid products (Per item per pack of 5)

Size (mm)	Maximum weight	Zone 1 \$	Zone 2 \$	Zone 3 \$	Zone 4 \$	Zone 5 \$	Zone 6 \$	Zone 7 \$	Zone 8 \$
<b>Merchandise</b>									
<b>Satchels</b>									
Large – 405 x 340	Up to 2kg	43.75	52.10	54.15	60.75	56.15	78.80	86.65	91.50
Extra Large – 490 x 380	Up to 3kg	52.70	62.70	65.35	75.65	67.75	97.60	107.10	112.80
<b>Boxes</b>									
Small – 440 x 135 x 310	Up to 5kg	70.55	84.00	87.75	105.45	90.95	135.20	147.95	155.35
Medium – 410 x 265 x 300	Up to 10kg	115.20	137.20	143.80	180.05	148.90	229.25	250.05	261.75
Large – 500 x 350 x 440	Up to 20kg	204.50	243.60	255.90	329.20	264.80	417.35	454.30	474.55

Although correct at the date this guide went to print, post charges, compensation and other conditions are subject to revision from time to time and services may be modified, added to or withdrawn. Up-to-date information may be obtained from any Australia Post retail outlet or visit our website [auspost.com.au](http://auspost.com.au)

## International delivery – charging zones

The following countries together account for more than 93 per cent of outgoing international mail. For countries not in the list, ask at your local Australia Post retail outlet, visit [auspost.com.au/international](http://auspost.com.au/international) or call **13 POST (13 7678)**.

Destination country	Fax Post	Zones		Maximum parcel weight – kg				
		Letter	Parcels	Air	Sea	ECI / EPI	PTI	RPI
Austria	✓	Rest of the world	7	20	20	20		2
Belgium	✓	Rest of the world	7	20	20	20		2
Canada	⊗	Rest of the world	4	20	20	20	2	2
China	✓	Asia Pacific	2	20	⊗	20	2	2
Denmark	⊗	Rest of the world	7	20	20	20		2
Fiji	⊗	Asia Pacific	5	20	⊗	20		2
Finland	⊗	Rest of the world	7	20	20	20		2
France	⊗	Rest of the world	6	20	20	20		2
Germany	⊗	Rest of the world	6	20	20	20	2	2
Greece	✓	Rest of the world	7	20	20	20		2
Hong Kong China	⊗	Asia Pacific	2	20	⊗	20		2
India	⊗	Asia Pacific	3	20	⊗	20		2
Indonesia	✓	Asia Pacific	3	20	⊗	20		2
Ireland	⊗	Rest of the world	6	20	20	20	2	2
Israel	✓	Rest of the world	8	20	20	20	2	2
Italy	⊗	Rest of the world	6	20	20	20		2
Japan	✓	Asia Pacific	2	20	⊗	20		2
Korea, South	✓	Asia Pacific	3	20	⊗	20		2
Malaysia	⊗	Asia Pacific	3	20	⊗	20	2	2
Malta	✓	Rest of the world	7	20	20	20		2
Netherlands	✓	Rest of the world	6	20	20	20		2
New Caledonia	⊗	Asia Pacific	5	20	⊗	20		2
New Zealand	✓	New Zealand	1	20	⊗	20	2	2
Norway	✓	Rest of the world	6	20	20	20		2
Papua New Guinea	⊗	Asia Pacific	5	20	⊗	20		2
Philippines	⊗	Asia Pacific	5	20	⊗	20		2
Poland	⊗	Rest of the world	7	20	20	20		2
Singapore	⊗	Asia Pacific	3	20	⊗	20	2	2
Solomon Islands	✓	Asia Pacific	5	20	⊗	20		2
South Africa	⊗	Rest of the world	7	20	20	20		2
Spain	✓	Rest of the world	6	20	20	20	2	2
Sri Lanka	⊗	Asia Pacific	5	20	⊗	20		2
Sweden	⊗	Rest of the world	6	20	20	20		2
Switzerland	⊗	Rest of the world	6	20	20	20		2
Taiwan	✓	Asia Pacific	3	20	⊗	20		2
Thailand	✓	Asia Pacific	3	20	⊗	20		2
United Kingdom	⊗	Rest of the world	6	20	20	20	2	2
USA	⊗	Rest of the world	4	20	20	20	2	2
Vietnam	✓	Asia Pacific	3	20	⊗	20		2