Toll free helpline
Please have your serial number and model name available before calling.
Australia 1800 638 234
New Zealand 0800 653 667
United Kingdom 0800 073 0112
www.merlingo.com
Important safety instructions for operation

**WARNING** Incorrect installation can lead to severe injury. Follow all installation instructions.

Merlin Garage Openers Limited does not accept responsibility for damage or injury resulting from installing this opener.

Before installing the drive remove or disable any equipment, such as locks, that is not needed for powered operation.

Before installing the drive check that the gate is in good mechanical condition and that it opens and closes properly.

Do not use force sensitivity adjustments to compensate for a binding or sticking gate. Excessive force may damage the gate.

Install any fixed control, wired or wireless, within sight of the gate but away from moving parts and at a height of more than 1.5 m.

After installation, ensure that the mechanism is properly adjusted and that the drive stops when the gate contacts an obstruction.

Site requirements

**Gate**

This opener is designed for residential sliding gates up to 8 metres long and less than 400 kg. The opener is rated to apply a maximum of 18 kg force (180 N).

Using a spring balance, check that less than 15 kg force (150N) is required to keep the gate moving by hand along the full range of travel. The gate should operate smoothly, opening and closing without sticking. The gate track must be level.

It is recommended that stops are added at each limit of the gate's travel.

**Level the gate**

The gate track must remain level along the full length of the gate's travel.

**Power supply**

If the opener is to be mains-powered, then the 3-pin power plug should be shielded from the effects of weather. The product is tested as a unit for max 15kg force.
electrical safety compliance and if the plug is cut off for hard-wiring, then the electrical safety of the unit becomes the responsibility of the installing electrician.
An isolating switch is recommended, but all mains wiring should be in accordance with local regulations, for example AS/NZS 3000:2000.

Low voltage cable sizes
Voltage will drop along low voltage cables over long distances. It is recommended to use cable with conductors of the following minimum cross sectional areas. The table lists lengths for twin-core cable, from the supply to the load.
For an optional solar panel, consider the total length from the panel to the controller board, through to the battery.
Follow the table for minimum recommended conductor sizes for given lengths for each power option.

<table>
<thead>
<tr>
<th>Cable length</th>
<th>From 10 W solar panel to 12 V battery (for max 2% volt drop)</th>
<th>From controller to motor 12 V @ 6.5 A max (for max 5% volt drop)</th>
</tr>
</thead>
<tbody>
<tr>
<td>3 m</td>
<td>1.0 mm²</td>
<td>2.5 mm²</td>
</tr>
<tr>
<td>5 m</td>
<td>1.0 mm²</td>
<td>4.0 mm²</td>
</tr>
<tr>
<td>10 m</td>
<td>1.0 mm²</td>
<td>10 mm²</td>
</tr>
<tr>
<td>15 m</td>
<td>1.0 mm²</td>
<td>16 mm²</td>
</tr>
<tr>
<td>20 m</td>
<td>1.0 mm²</td>
<td>16 mm²</td>
</tr>
<tr>
<td>25 m</td>
<td>1.5 mm²</td>
<td>16 mm²</td>
</tr>
<tr>
<td>30 m</td>
<td>1.5 mm²</td>
<td>25 mm²</td>
</tr>
</tbody>
</table>

Battery power with trickle charging
Due to the high cost of long runs of heavy cable, it may be more economic in some installations to operate the gates from a larger battery, which is charged from a remotely located trickle charger.
For example, a 12V 500 mA plug pack can be located at the house, with only light gauge wiring to the gate, controller, and battery some distance away. Due to varying gate loads and duty cycles for each installation, this is a guide only.

Control box
Locate this in any convenient weather-protected position. All mounting holes and cable entry or exits must be suitably sealed to prevent water from entering the enclosure. Cables should exit the control box from below only.
NOTE The Merlin M122 wired pushbutton and M128 wireless pushbutton are not waterproof, and are only rated for interior use.
The Merlin KWF1 keyed switch is not intended for use fully exposed to weather in gate installations.
Merlin does not warranty any items used outside their published ratings or intended use.

Installation

Position the foundation plate correct distance from the face of the gate
Dig a 100 mm deep trench, which is larger than the foundation plate (at least 250 x 150), in the position where the plate must be located. Fill this with concrete and position the plate in the concrete. Ensure the cable conduit aligns with the aperture in the plate. The surface of the foundation plate must be level and 5 mm above ground. The edge of the plate should be 79 mm from the face of the gate that the rack bolts to.

Position the foundation plate correct distance from the ends of the gate
When the gate is fully to its right hand position the right hand edge of the plate must be at least 300 mm from the left end of the gate. When the gate is fully to the left hand position, the right hand edge of the plate must be at least 175 mm from the right end of the gate.
Position the drive on the foundation plate
Insert 1 mm thickness shims under the drive and bolt the drive down onto the foundation plate.
Centre the mounting bolts in the drive’s mounting slots.
Operate the manual release clutch, using the key provided, pulling the lever fully out.

Fix the rack to the gate
The bolts attaching the rack to the gate should be 79 mm above the top surface of the foundation plate.
With the clutch released, slide the rack over the pinion gear. Attach one end of the rack to the gate, then slide the gate along, attaching each point of the rack as it passes the pinion. Ensure sufficient rack protrudes past the sprocket so that the limit actuators are able to be attached.

Remove the shims
Loosen the bolts holding the drive on the foundation plate; remove the four 1 mm shims.
Retighten the four mounting bolts. This provides the correct engagement of the rack and pinion teeth.

Adjust the limits
Allow the gate to slide manually to each end position and fit the limit actuator cams to the rack, such that the limit switch is activated. This can be fine tuned after the power is connected to the drive.
Connecting the board wiring

**Merlin M001 coaxial antenna connector (for MCX plug only)**
Standard antenna wire (must remove if using M001)

**antenna wire 27/40 MHz only**
(must remove if using 433 MHz)

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**DC in +**
**DC in –**
typ 12 V
min 10 V
max 20 V

**Motor 1 OP** (red wire)
**Motor 1 CL** (black wire)

**Battery +**
**Battery –**

**Battery polarity LED (shines if wires have reversed polarity)**

**Latch –**
**Latch +**
dc out at supply voltage and current for 2 sec at start of opening cycle

**PE Cell (relay contact type)**
Open = obstructed.
Closed = OK.
(must use jumper wire if no PE cell is fitted)

**Push button** (momentary contact only)

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**NOTE** When powering any accessories from the board, (for example: gate latches, additional receivers, keypads, PE beams) ensure the power supply has adequate capacity. Measure the voltage at DC IN under full motor load. If it falls below 9 V dc then the board, receiver, and some accessories, may not function correctly. In this instance, remove accessories, upgrade the power supply, or provide additional power supplies directly to each accessory.
Connecting the motor wiring

The controller board is rated for a total of 6.5A, therefore only a single G703 can be controlled.
Connect it to the Motor 1 terminals.
If the actions of the gate appear to be reversed, reverse the polarity of the motor wires.

Setting limits

Close the gates
Close the gates using any control. If the gate position is not correct, loosen the limit actuator from the rack and move it as required.

Open the gates
Open the gates. If the gate position is not correct, loosen the limit actuator from the rack and move it as required.

Board adjustments

Sensitivity
If the sensitivity is set to react to extremely light obstructions then the gates may fail to open or close fully. After adjustment, check the force on an obstruction at the far end of the gate does not exceed 150N (15 kg). Use a spring balance.

Travel time
Allow 3 – 5 seconds more than the normal travel time. This compensates for any possible slow-down due to unusual loads and will allow the gates to fully open or close.
The yellow LED will stay on while the timer is active.

Auto-close
The jumper must be moved to the AUTO CLOSE position.
Turn the control clockwise to increase the time, from a minimum of 6 seconds up to a maximum of around 210 seconds.
Consider the use of the multi-user option.

NOTE Non-contact sensor beams must be fitted when using auto-close.

Multi-user option
Move the jumper to the MU position. In this position every command will open the gate. The only way to close the gate is to wait for the auto-close timer. The advantage of this mode is that an opening gate with a car travelling through it can not be caught by someone pressing
a remote control to close the gate. Autoclose must also be enabled, otherwise the gates can never be closed.

Motor 1 open delay
This is not required for a single opener.

Motor 2 close delay
This is not required for a single opener.

Receiver setup

Mode jumper
This jumper must be removed. If it is not removed then the remote will only operate the gate once for every two button presses. This jumper enables the latching output on the receiver card.

Learning remotes
The receiver can learn up to 20 remotes. After 20 remotes, the 20th will be overwritten. Only one button per remote can operate the receiver.
To learn a remote, press and hold the LEARN button until the receiver status LED goes out. Press the desired button on the remote control and hold till the status LED flickers. Press it again to confirm.

Remote Transmitter Learning (RTL)
This option allows a user to add remotes without accessing the receiver card. It does not allow the deletion of remotes.
After 20 remotes, the 20th will be over-written.
If RTL is enabled the receiver status LED will double-flash in the standby state.
If RTL is disabled the receiver status LED will single-flash in the standby state.
To change state, hold the LEARN button down for three seconds as the power is reset.
Check the receiver status LED flashes to confirm the state change.
Merlin recommends enabling this option. Check for a double-flash on the receiver status LED at standby.

Deleting remotes
All remotes can be deleted by pressing and holding the LEARN button for 11 seconds, until the receiver status LED stops fast-flashing. This resets the receiver back to its default settings. Check you still have the desired RTL state.

Common Access installations
To allow unlimited numbers of common access users, the M832C or M834C remote controls are required. These have a DIP switch code block that sets a fixed code for the main button on the M832C or on two buttons of the four on the M834C. The remaining buttons are high-security code-hopping.
The M834C is useful for separate entry and exit gates.
Common access remotes are only available in the full-sized remote controls.
Adding an external antenna
Only connect a Merlin M001 to the MCX co-axial connector on the receiver card.
This antenna, cable and connector is tuned to give the best performance.
Snip the simple wire antenna from the receiver card so that only one antenna is active.
The ground plane of the M001 greatly improves the antenna's performance. An alternative
is to mount the antenna through a metal plate that is at least as large in each direction as
the ground plane's length. For optimum performance any ground plane should make good
electrical contact with the metal boss of the M001 antenna.
Contact Merlin for MCX extension cables if additional distance is required between the
controller and the antenna.

Optional extras

Keypad
The Merlin M840 keypad can accept a hardwired power supply to overcome the need for
replacement batteries. See the keypad documentation for full details, but any supply with
50 mA at 10 – 24 V ac or dc is suitable. Control of the gate opener is wireless using high
security code-hopping RF.

PhotoElectric (PE) sensor beams
You can fit any sensor beams with relay contact outputs that can be configured as open
contacts when obstructed and closed contacts when OK.
Merlin M103 sensor beams require three wires for the receiver beam and two wires for the
transmitter beam.
NOTE Beams must be fitted when Autoclose is enabled.

Battery backup
A trickle charging circuit is included in the controller board. Connect the 12 V 2 Ah battery
to the terminals. A mains supply will keep it charged.

Solar power
Contact Merlin for the correct board, battery and panel. However, if it is necessary to modify
an existing board, remove the resistor shown and connect as follows. In some applications
a larger battery, and possibly a larger solar panel, will be required.
It depends on: the duty cycle of the gates; the type of receiver
fitted; the hours of sunlight; and the number
and type of accessories fitted.
In many instances a 9Ah battery is required,
and a low-power 40 MHz receiver will be
required in order to use a 10W solar panel.
The standard panel is rated at a nominal
10W. If an alternative panel is self regulat-
ing, then the additional 6A diode shown
above is not necessary.
Setting up the board

NOTE Reverse motor wires if open and close LEDs don’t match gate travel.
Troubleshooting

Remote controls will not function while gate is moving
The total load on the power supply may be exceeding its capacity. Measure the voltage into the board. If less than 9V dc when the motors are under load, then a higher capacity power supply must be fitted, or some accessories removed, or separate power supplies provided for the accessories.

Gate will not open or close
The gate should operate smoothly, opening and closing without sticking or requiring undue force. Release the gate from the opener and check that it is possible to move the gate freely by hand through the full range of the opening.
There may be a power failure. Plug another appliance into the power point to check. Opener may require service. If solar powered, the battery may not be fully recharging.
SOLUTION: Operate the gate manually. Phone an installer for service.

Gate will open but not close
If a sensor beam is fitted then it may be obstructed or misaligned. The gate mechanism may have broken, presenting an abnormal load, causing the safety system to activate.
SOLUTION: Look for anything blocking the beam sensor. Is the beam aligned correctly? Release the manual release and check the gate can be operated easily by hand. Have your gate repaired or serviced if it is heavy to move by hand.

Transmitter range is less than normal
Your transmitter battery may be going flat. If you have an external antenna then the wire may be damaged.
SOLUTION: Replace the transmitter battery. Phone for service if the antenna wire is damaged.

Transmitter doesn't work some times
There may be occasional radio interference in your area. Your transmitter battery may be going flat.
SOLUTION: Check for nearby baby monitors, remote control toys, cordless phones. Replace the transmitter battery.

Radio interference
Gate remote controls are required to operate in shared radio frequency bands. Regulations permit other users to continuously operate higher powered devices such as baby monitors or wireless headphones in these shared bands. These devices may cause radio interference that reduces the performance of the remote control. Switch off interfering devices if possible. Remote controls and receivers that operate on alternative frequencies are available at additional cost.

Transmitter doesn't work at all
Your transmitter battery may be flat.
SOLUTION: Replace the transmitter battery.
Specifications

Mains power required
Extra Low Voltage required (optional)
Rated force
Stand-by power consumption
Operating power consumption
Gate length
Gate weight
Operating speed
Replacement motor fuse
Replacement board fuse
Replacement backup battery
Replacement remote control battery

220 V to 240 V ac, 50 Hz, earthed
max 6.5 A at 12 V dc
max 180 N
max 0.5 W
max 80 W
max 8 m
max 400 kg
max 166 mm/second (less with load)
10 A (32 mm x 6.35 dia)
0.5 A (32 mm x 6.35 dia)
12 V 6.5 Ah sealed lead-acid
Depends on model, either 4LR44 (6V) or CR2025 (3V coin cell)

NOTE Any additions or alterations outside of these specifications may void the product’s warranty

Maintenance

In an area where ant or insect infestation is likely, regularly spray around the opener and any electrical installation with insecticide.
In normal conditions it is not expected that any additional lubrication or service is required.
Keep the path of the gate free from debris and foliage.